

# MOSAIC LIVE TV - AMAZON USER GUIDE

Welcome to the Ultimate LIVE TV experience



App: Mosaic Live TV

Available: Amazon Fire TV, Apple TV, Roku

Powered by: Celect Communication

Compatible Amazon Devices: Stick Gen2, Fire TV Gen3,  
Stick 4K, Fire Cube Gen2, Fire TV Stick 4K



## MOSAIC LIVE TV CREDENTIALS:

LOGIN: \_\_\_\_\_ PASSWORD: \_\_\_\_\_

(This code expires in 10 days)

(One-time log in only)

## Setting up your Amazon device

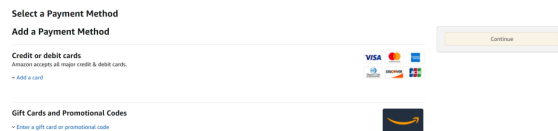
- Please make sure your Amazon devices are among the listed models or newer for our Mosaic Live TV app to work.
- Check your Amazon packaging for setting up your Amazon devices and getting it connected to your TV.

### Note:

If you are creating a new Amazon Account you would have to set up your Billing Information before downloading any apps.

### Note:

If you delete your App and reinstall it. You will have to get the temporary credentials from your service provider again.



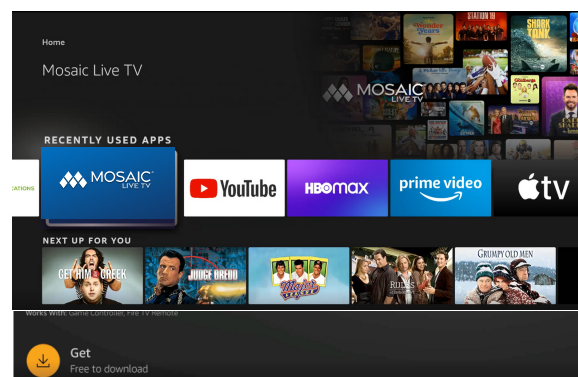
## Download & set up Mosaic Live TV

1

To add the Mosaic Live TV app to your Amazon Fire device, press the Home button and navigate right to the Find menu. Press the Down button and then the Center button to open the search menu. Type in or use Voice Search to enter "Mosaic Live TV" or the words "Mosaic Live TV". Press the Down button on the remote to highlight 'Mosaic'. Click on the App "Mosaic Live TV".

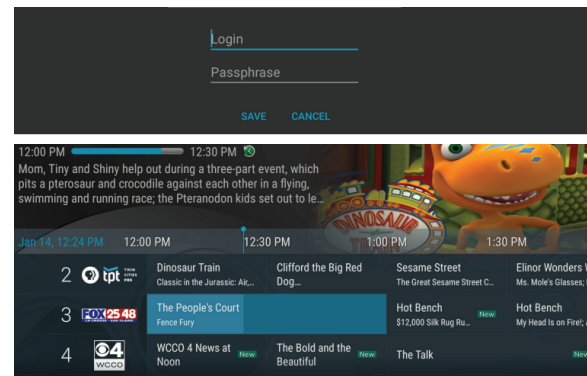
2

Select and click the "Get" button to download the App. Once the installation is completed, Click Open!



## One time logging into the app

- 1 Once the app is added to the Home screen, from Home Screen, use the remote, to highlight the (Mosaic Live TV) app icon and press OK on your remote, this will open your app and show you the login screen.
- 2 Input the login credentials provided by Mosaic Technologies and click Save. If you haven't received these, please contact your Mosaic Technologies.
- 3 Once logged in, You will see on-screen program guide.
- 4 This will be a one-time process for any new devices. The app would not ask you for the login information again unless you log out or reset your device.



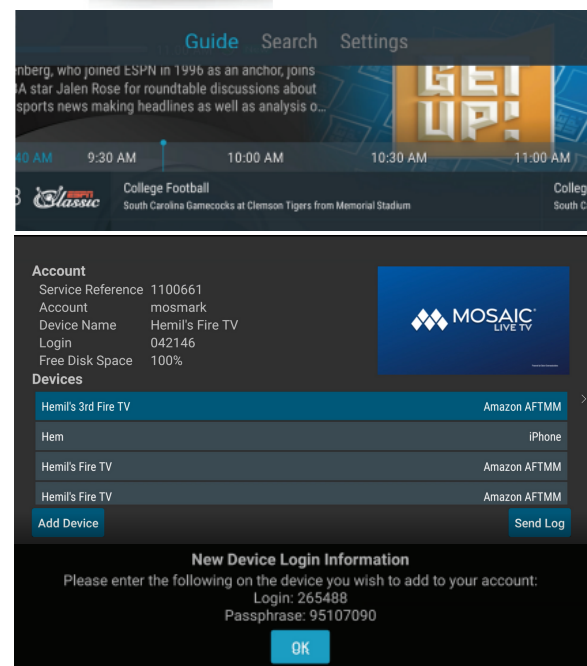
## Understanding your Remote

Pressing the Up, Down, Left, and Right arrows will highlight different actions in the Guide, Search Recording, and Account options. Pressing the center button on the remote will open the highlighted item. To return to the Home screen, press the Home button. Press the Back button that is to the left of the Home button to move back to the previous screen. Press the Guide button to open the Tab bar.



## Adding more devices

- 1 From your device open Mosaic Live TV app.
- 2 Press and hold the Guide button on the remote to open the Tab bar. Navigate right and go to settings.
- 3 Navigate down and Click on 'Add Device'.
- 4 Use the Login & Passphrase presented on your screen to login into a new device. Follow the steps from the beginning of this guide to reach to the login page on your new device.



## Navigating the Mosaic Live TV app

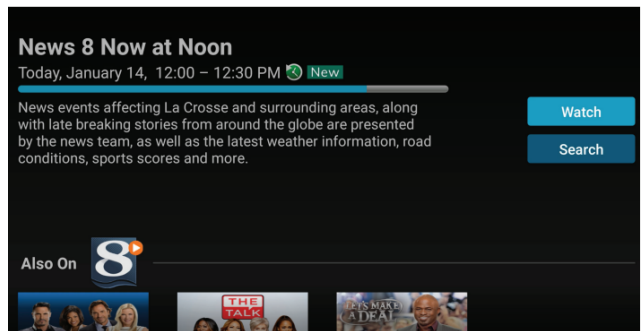
## Navigating the App and the Guide

Every time you open the Select App. It should look like the image below. This is the Home screen as well as the Guide for the App. Pressing left, right, up, or down on the remote circle will highlight specific items. Pressing in the center of the remote circle will open a highlighted item. To return to the Home screen or to exit the app, press the Home button. Press the Back button to move back to the previous screen.



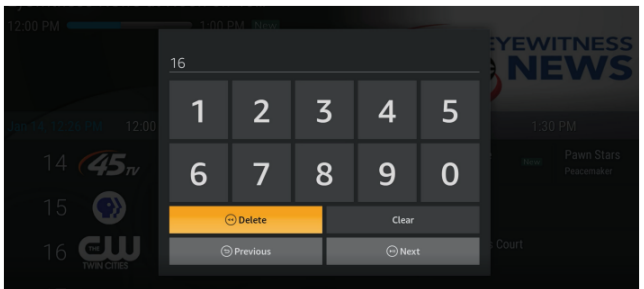
## Watching Channels Feature

From the Home screen, use the remote to highlight and expand the - (Channel Name) icon and press the center button of the remote. This action will open your on-screen Program Guide. To watch a channel, press up or down on the remote ring to any program highlighted in Blue and press the Play/Pause button to view a currently airing program. While watching a currently airing program, press the Up button of the remote circle to view the next higher numbered channel. Press the Down button of the remote circle to view the next lower numbered channel.



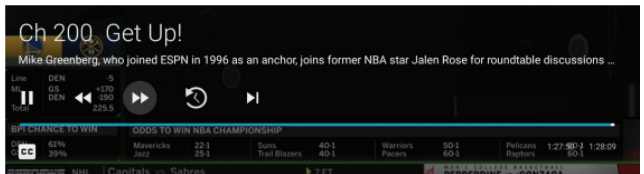
## Enter Channel Number Feature

From the Home screen or Guide, press and hold the center button on the remote to open a screen that allows you to enter a specific channel number and then select 'Next' to move to that channel number in the Guide.



## Fast Forward & Rewind Feature

There may be times when you want to go back and see that exciting play - in the game or fast forward through commercials don't tell the advertisers. To use this feature during an in-progress or recorded program, press the Fast Forward button on your remote control to advance the program, and press Rewind to go back. The Progress Bar lets you track your movement through a program, and the timer helps you to see how far you are from the end of the program.



## Pause TV Feature

Life happens and there may be times when you need to take care of something while watching your favorite program. While watching live TV, press on the Play/Pause button on your remote once to pause the program. After you have let the dog out, raided the refrigerator, or completed any other task, just press the Play/Pause button one more time to continue watching your program.

## Navigating the Mosaic Live TV app

6

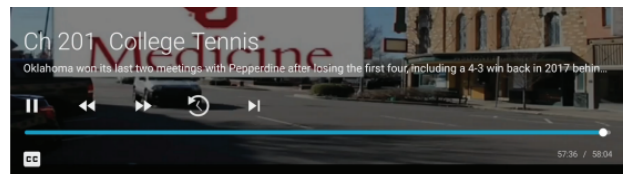
### Restart TV Feature

This popular feature lets you go back to the beginning of any currently airing or in-progress recorded program that has the Restart Option. While watching live TV, press on the Up button of the remote ring to open a program Play bar. Press on the upper part of the remote ring a second time and scroll right to highlight the Restart button. Press the center button of your remote to restart the program from the beginning. Programs that have the Restart option will display a Green Restart icon in the Guide and program description. There may be programs because of programming restrictions that don't allow for the Restart function. Watching In Progress Recordings: If you would like to watch an in-progress recording from the beginning, for the best experience use the Restart feature.



Programs that have the Restart option will display the Green Restart icon in the Program description of the Guide.

Note: There may be programs, because of programming restrictions, that don't allow for the Restart function. Please contact our office if you have questions regarding this.

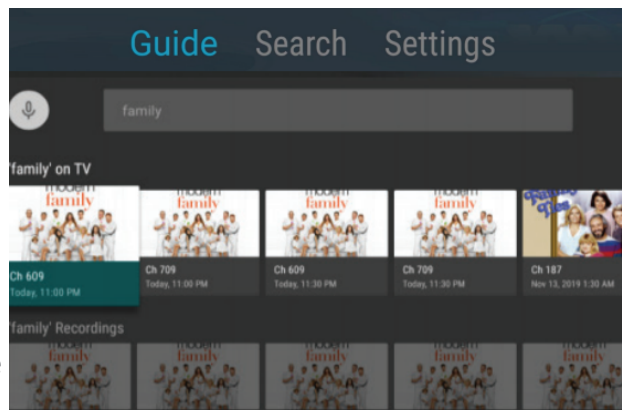


7

### Program Search

h Feature You can use the Search feature to find Live, Recorded, and Future programs. From the Program Guide, press the Guide button to open the Tab Bar, scroll right to the Search feature, press on the Down button of the remote ring to open a typing pad. You can manually type in a program search by typing in letters of a program that you are searching for. To use the voice search, press and hold the Microphone button while saying the name of the program you are looking for.

The results will be more specific if you type in or pronounce more letters in the name of the program. You can also use the search feature to find specific types of programs, like a program with the name "Today" in the title. To view your search results, highlight Next on the keypad and press the center of your remote. The search results will show currently airing or upcoming programs in the top row. Highlight a program, press the center button of your remote, and then select Watch to view the program or Record to add this program to your future recordings. The bottom row will show programs that have been recorded or future recordings. Highlight a recorded program you want to watch and press the center of the remote to watch the program. You can also select Delete if you want to remove the program from your recordings.



8

### Quick Guide

During a recorded or live program press the Down button of the remote control ring to pull down a menu list of your most recently-watched channels. Scroll the left or right button to choose a new channel and press the center button of your remote to watch it.



## Navigating the Mosaic Live TV app

9

### [On-Screen Guide Management](#)

Open your main Guide. Press Up, Down, Left, or Right to scroll through your channel lineup. Pressing the center of your remote on a highlighted program will open a program screen with detailed information about the program. This screen will also display Watch, Record, and Search options. To Watch, use your remote to highlight the Watch button and press the center button of your remote. To Record, a program, highlight the record - button and press the center button of your remote ring. See the Record Your Programs section of this guide to learn more about recording programs. Choose the Search feature if you want to see future dates and times that this program will air or programs that have been recorded or scheduled for recording.

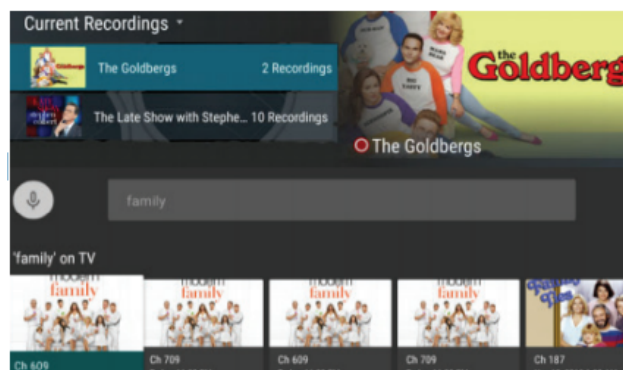


10

### [Recordings](#)

- [Making A Recording](#)

When you select Record, a screen will display that gives you the options for setting a Recording Series rule for this program. You can record only - new episodes (Series - New Only), record all episodes of this program (Series - All), or a One-Time recording of this program. To further manage this recording, go to the Tab Bar and select the Recordings option.



- [Watching A Recording](#)

Recordings can be viewed from either the Recordings or Search screen options. Select Recordings from the Tab Bar to open the Recordings screen. Here you will see a list of your Current Recordings. Scroll through the list, highlight the program you want to watch, and press the Play/Pause button to start watching the program. If there are multiple recordings, scroll and highlight the one you want to watch and press the Play/Pause button to start watching the program.

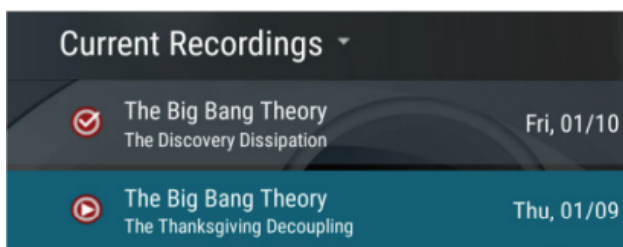
From any of your Search options, you can see a list of recordings for a specific Search button. This screen will display a list of current or future scheduled broadcasts of this program in the top row. Scroll - down to the second row to highlight the list of recorded programs. If the highlighted program has been completely recorded, press the Play/Pause button on your remote to play the recording.

- [Managing Your Recordings](#)

- [Current Recordings](#)

To watch or delete current recordings, go to the Tab Bar and select the - Recordings option. This screen will display the list of your recorded programs. Scroll up or down and press on the highlighted program that you want to manage. Scroll up or down to highlight a program and press the Play/Pause button to watch the program.

The Checked Red circle to the left of the program indicates that it has not been watched while programs with a Red Play Button have been partially watched. Press Play/Pause on a partially watched program to view the program where you left off. From this list, you can either watch or delete your recorded programs by highlighting the Watch or Delete option. If you choose to Delete a program, you will receive a prompting to rm your deletion.



## Navigating the Mosaic Live TV app

9

- [Future Recordings](#)

Use the Future Recordings feature to manage settings for your future recordings. From the Recordings screen, press the center of your remote control twice, and from the dropdown, choose Future Recording to see a list of programs you have scheduled for recording. Scroll through the list, highlight, and press the center of your remote to open a Future Recording that you want to manage. To assure that you don't miss the beginning or end of a program, highlight Edit and press the center of your remote to open a Recording Options screen. Highlight and press the center of your remote to edit the Start and End Recording times for the program. Scroll up or down and press the center of your remote to adjust the time when you want your recording to start or end. Once you have finished your changes, highlight Save and press the center of your remote to save the changes. To delete a Future Recording, highlight Delete and press the center of your remote, to receive a prompt asking to confirm your deletion.

- [Series Rules](#)

Use the Series Rules feature to manage the episodes of a series that you want to be recorded automatically. From the Recordings screen, press the center of your remote control twice, and from the dropdown, choose Series Rules to see a list of series programs you have scheduled for recording. Scroll through the list and highlight a series that you want to manage. Highlight Edit and press the center of your remote to open a Recording Options screen. Scroll up or down and press the center of your remote to choose Recording Type, Keep At Most, Start Recording, or End Recording options. Recording Type lets you keep All Episodes or Only New Episodes. Keep at Most lets you choose a maximum number of episodes that you want to keep of this series, or you can choose to keep All Episodes. The Start and Stop Recording times option works the same way as it does in Future Recordings. Once you have finished your changes, highlight Save and press the center of your remote control. You can also delete all of the Series Rules for a program by highlighting the Delete button and pressing the center of your remote. This only deletes the Series Rules and does not delete the Series Recordings.

