

We Are

# **Your Local Managed Network**

#### The Ultimate Customer Service

Mosaic Managed Network Services offer comprehensive management of all of your network elements including firewalls, switches, and access points.

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- **Improved Security**
- **Analytical Reports**
- TO THE REPORT OF THE PERSON OF
- **Hardware Monitoring**



**Strategic Priorities** 

### What we offer for your business

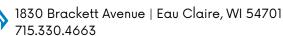
Mosaic's Managed Network service allows our skilled IT staff deep insights into your network performance. This monitoring allows for analytics to ensure your network has the capacity to support your needs, while providing alerts if suspicious traffic is detected. We are your partner in optimizing throughput and Security of your network!

## Managed Network - For your business

- ✓ Firewall Management & Maintenance
- ✓ Router Monitoring
- ✓ Device Configuration Backups
- Switch Monitoring
- ✓ Quarterly Network Health Review
- Cost Effective Solutions
- Availability and Uptime
- ✓ 24/7 Local Support
- Dedicated IT Team
- ✓ Industry Standard Compliant

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#### **Firewall Management & Maintenance**

Firewall network security monitors and filters incoming and outgoing network traffic based on an organization's established security policies to maintain a secure network. Mosaic service includes firewalls protecting your devices and network as a standard. Management of these firewalls means setting rules and policies, tracking changes, and monitoring compliance logs. It also includes user access monitoring to firewall settings.

- Firewall Documentation
- Audited Firewall Rules and Policies
- Authorized Users Recordkeeping

#### Router, Switch, & Access Point Monitoring

Our wireless network management system has in-depth monitoring capabilities, supports a wide range of protocols, provides comprehensive wireless router and switch management, utilizes Wi-Fi monitoring, supplies Access Point management, and more. Mosaic's cost effective approach to customizing your wireless network to tailor-fit the building's configuration provides the ultimate connectivity and performance.

- Bandwidth Analysis
- Wireless Network Traffic
- Wireless Network Utilization

### **Device Configuration Backups**

Schedule device configuration backups, track user activity, and spot changes by comparing configuration versions from a centralized network configuration management software.

- Configuration Management
- ✓ Real-time Change Management
- Compliance Auditing
- Firmware Vulnerability Management

### **Quarterly Network Health Review**

This allows you to efficiently analyze your network's health and walk through ways you can improve it straight from the dashboard. We'll walk you through each factor affecting your network and create a plan that works just for your business. Ensure your network is always at it's peak performance by staying up to date on best practices, software updates, and more.

