



We Are

# **Your Local Technology Partner**

#### The Ultimate Workstation Solution

Manage your business's workstations across your network and create a consistent and effective work environment with up-to-date software, in-depth security and real time optimization.

- EDR Security
- **\$** Predictable Cost
- **X** Preventative Maintenance
- Workstation Optimization

# What we offer for your business

Ensure all of your end-user devices are kept fully up-to-date, optimized, and protected from threats such as viruses and other security exploits. Our Managed Workstation solutions automatically updates software and keeps your machines running allowing employees to be productive while giving peace of mind that you are protected.

#### Managed Workstation - For your business

- Advanced Performance Monitoring
- Predictable Monthly Cost
- Automated Operating System Updates
- Real Time Workstation Optimization
- ✓ Industry-leading EDR Security
- Scheduled Preventative Maintenance
- Availability and Uptime Reporting
- 24/7 Local Support
- ✓ Ensure Uptime & Reliability

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#### **Advanced Performance Monitoring**

Performance monitoring allows real-time insight into the health of your workstations. By tracking CPU utilization, memory availability, disk usage, and other key performance metrics, Mosaic's certified IT specialists can help you make the most of your technology investment.

### **Next Generation EDR Security**

This combines real-time continuous monitoring and endpoint data analysis with automatic defensive responses that allow you to effectively secure your network without constant upkeep. Take your business to the next level by upgrading your current cyber security.

#### **Automated Operating System Updates**

Software is constantly changing and keeping your PCs up-to-date is one of the most effective ways to maintain efficient performance and minimize security risks. Mosaic's Managed Workstation automatically updates your software to the latest version, ensuring worry-free productivity from your workforce.

- ✓ Identify Weak Points in your System
- ✓ Improve or Fix Current Operating System
- ✓ Validate Installation and Implementation

# **Real Time Workstation Optimization**

Mosaic monitors multiple factors impacting PC performance, providing valuable insights into the health and security of your workstations and servers. We receive proactive alerts to keep us notified when workstations and devices need attention, allowing us to begin troubleshooting immediately and potentially resolve issues before you even notice.

#### **Scheduled Preventative Maintenance**

Set a regular time to perform preventative maintenance on a selected asset to be up-to-date and at your best. Ensure your assets are in working order and create standards for your servers and operating system.

- Scan Server Log Files
- ✓ Comprehensive Back Ups
- Access Hard Disk Space
- Examine Security Features and Employ Software Patches

