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## Chibardun Telephone and CTC Telcom (dba Mosaic Technologies) & HomeTech by Mosaic Compliance Statement

“Chibardun Telephone Cooperative & CTC Telcom (dba Mosaic Technologies)” & HomeTech by Mosaic hereafter referred to as “Company”.

### **Communications Assistance for Law Enforcement Act (CALEA)**

“Company” is compliant with the Communications Assistance for Law Enforcement Act (CALEA) codified in the United States Code and implemented by Federal Communications Commission (“FCC”) rules and regulations. CALEA requires that telecommunications carriers design their equipment, facilities, and services to ensure that they have the necessary surveillance capabilities under their network architectures to comply with legal requests for information. “Company” has submitted to the FCC its CALEA policies and procedures pursuant to Section 1.20005 of the FCC’s rules.

### **Customer Proprietary Network Information (CPNI)**

“Company” operating procedures ensure that the “Company” is in compliance with the FCC’s CPNI Rules because disclosure of, or permitting access to, our customers’ CPNI is not allowed without obtaining the requisite customer approval, except as required by law, or the exceptions set forth in 47 U.S.C. §222, and Subpart U of Title 47 of the Code of Federal Regulations; 47 C.F.R §64.2001 through §64.2011.

“Company” has internal procedures in place to educate our employees about CPNI and the disclosure of CPNI. Our employees are instructed that CPNI is information that relates to the quantity, technical configuration, type, destination, location and amount of use of the telecommunications services subscribed to by any customer of the “Company” that is made available to us by the customer solely by virtue of our relationship with our customers; and information contained in the bills pertaining to telephone exchange service or toll service of other carriers that we bill for received by our customers; except that such term does not include subscriber list information. Our employees that have access to this information are aware of the FCC’s rules and are prohibited from disclosing or permitting access to CPNI without the appropriate customer consent or as allowed by law and the FCC rules. Any employee that discloses CPNI is subject to disciplinary action, and possible termination.

“Company” has not taken any action against data brokers during the preceding year regarding unauthorized release of CPNI; nor has the “Company” received any customer complaints concerning the unauthorized access to or unauthorized disclosure of CPNI. The “Company” has implemented safeguard procedures to protect our customers’ CPNI from pretexters including, but not limited to, the adoption and implementation of a policy for customer requests for CPNI consistent with 47 C.F.R. §64.2010.



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If our customers' CPNI is used for sales and marketing campaigns, the appropriate safeguards are taken as set forth in 47 C.F.R. §64.2009.

### **Red Flag**

"Company" is compliant with the Red Flag Rules established by the Federal Trade Commission ("FTC") pursuant to the Fair and Accurate Credit Transactions Act ("FACTA"). The Red Flag Rules require some business entities to implement an identity theft program to detect and mitigate identity theft in day-to-day operations. "Company" maintains compliance with the Red Flag Rules to the full extent applicable to "Company".

### **Equal Employment Opportunity (EEO)**

"Company" is compliant with Equal Employment Opportunity ("EEO") program and reporting requirements pursuant to the FCC's rules and regulations. "Company" maintains compliance with the EEO Rules to its full applicable extent.

