



# UCaaS Phone

## We Are **Your Phone Solution Provider**

Mosaic UCaaS Voice solutions provide business customers a robust suite of Unified Communications products, along with the features of traditional premise-based PBX system, without the overhead and expense of maintaining equipment onsite. The customer's internet connection is used to provide VoIP access to a virtual PB housed in a secure Data Center.



Customized for your Business Needs



Incredible Connection



24/7 Local Tech Support



Top-of-the-line Hardware

## Product Overview

Mosaic's Hosted Voice product set provides a range of features and devices, scalable to nearly any business environment. Cloud-based phone systems allow you to get a secure, reliable, phone service for your business anywhere you go.

## Benefits

- ✓ Affordable
- ✓ Easy Installation
- ✓ Full Control over System
- ✓ Customizable Business Features
- ✓ Unified Communication Platform
- ✓ Flexibility for Remote Teams
- ✓ Improved Scalability
- ✓ Secure & Reliable
- ✓ Video Conferencing Features
- ✓ Improved Customer Service
- ✓ Long Distance Included
- ✓ 24/7 Support

**ExperienceMosaic.com**



401 South 1st Street | Cameron, WI 54822  
715.458.5400



1830 Brackett Avenue | Eau Claire, WI 54701  
715.330.4663

## Packages

Designed for all enterprise users



MAX UC Mobile App

BASIC	STANDARD	PREMIUM	MOBILE APP ONLY
Phone Only, No Voicemail	Phone & Voicemail Included	Voicemail, Texting & App Included	Mobile App with Voicemail Included

## Features

Calling Features	Basic	Standard	Premium	App Only	Features
Music On Hold	X	X	X		Call Waiting
Caller ID With Name	X	X	X		Call Forward
Speed Dial, Short Codes, Intercom Codes	X	X	X		3 Way Calling
Automatic Call Back/Recall	X	X	X		Do Not Disturb
Multiple Call Appearances (waiting, hold, transfer)	X	X	X		Caller ID Number
Call Hold/Park/Pickup	X	X	X		Caller ID Name & #
Paging/Intercom Features	X	X	X		Caller ID Blocking
Shared Line Appearance		X	X		Selective Call Forward
End User Web Portal (CommPortal)		X	X		Fixed Call Forwarding
Business Call Manager (advanced call, forwarding)		X	X		Selective Call Rejection
Receptionist Features (Line State Monitoring, etc.)		X	X		Selective Call Acceptance
Voicemail (access via email, web portal, or phone)		X	X		Automatic Redial
Do Not Disturb		X	X		Bus. Transfer Feature
Contact Management		X	X		Music on Hold
Click to Dial			X		Voicemail
Desk phone customization, management			X		Voicemail to Email
Mobile apps - iPhone, iPad, Android devices			X		Corporate Directory
Video Chat			X		Click to Dial
Call Jump			X		Desk Phone Customization
CRM Integration			X		Desktop Client
Mobile App			X		Mobile Apps

## Popular Models

- YeaLink T43U
- YeaLink W70B
- YeaLink T46U
- Polycom
- YeaLink T48S
- YeaLink W56H

ExperienceMosaic.com



401 South 1st Street | Cameron, WI 54822  
715.458.5400



1830 Brackett Avenue | Eau Claire, WI 54701  
715.330.4663