

We Are

### **Your SIP Trunk Provider**

SIP trunking provides instant messaging, multimedia conferencing, 911 access, and tells callers if you're available or on the phone - all while saving you money. Utilize an IP-based system to support multiple numbers under 1 or 23 channels.

- Customized for your Business Needs
- Incredible Connection
- 24/7 Local Tech Support
- Top-of-the-line Hardware

#### What is SIP Trunk

Unless otherwise specified by the Systems Engineer, Mosaic uses SIP trunking to provide connectivity for premise-based phone systems.

SIP trunks are phone lines delivered over the internet; within each trunk (phone line) there are multiple channels (phone numbers or connections). Using SIP, Mosaic connects one or more channels to the PBX on the customer premises to support required concurrent calls.

#### **Benefits**

- Save Money
- ✓ Maintenance-Free Hardware
- Scalability
- ✓ Productivity & Efficiency
- Managerial Monitoring
- ✓ Single or 23 Channel Options
- Security
- Flexibility

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### **Services**

Designed for all enterprise users

# **SINGLE CHANNEL**

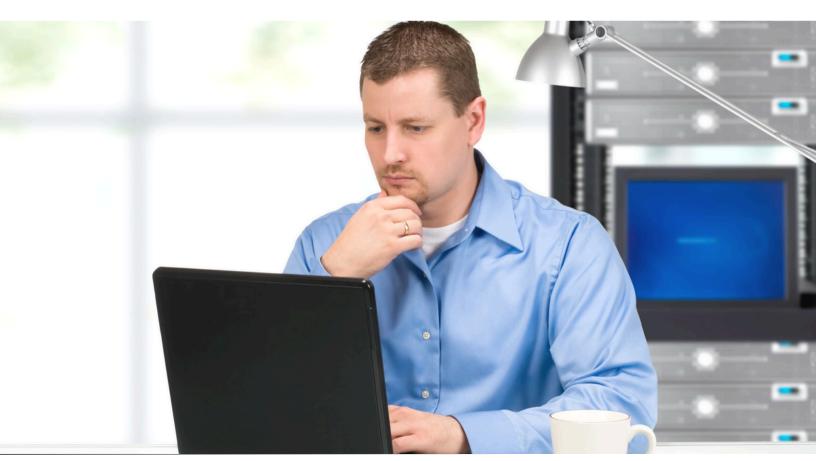
- ✓ Private IP-Based System
- Pay For What You Need
- Unlimited Numbers Connected

# 23 CHANNELS

- ✓ Private IP-Based System
- 23 Calls at a Time
- Unlimited Numbers Connected

## **Support**

Mosaic has a team of certified technicians to ensure a smooth installation and support for the life of your solution. Our professional experts are locally based, so you know your support understands your needs and concerns. With 24/7 support you can rest assured that you can get the help you need anytime, day or night.



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