UCaaS Phone

We Are
Your Phone Solution Provider

Mosaic UCaaS Voice solutions provide business customers a robust suite of Unified Communications products, along with the features of traditional premise-based PBX system, without the overhead and expense of maintaining equipment onsite. The customer's internet connection is used to provide VoIP access to a virtual PBX housed in a secure Data Center.

✎ Customized for your Business Needs

📊 Incredible Connection

🛠 24/7 Local Tech Support

📞 Top-of-the-line Hardware

Product Overview

Mosaic's Hosted Voice product set provides a range of features and devices, scalable to nearly any business environment. Cloud-based phone systems allow you to get a secure, reliable, phone service for your business anywhere you go.

Benefits
- ✓ Affordable
- ✓ Easy Installation
- ✓ Full Control over System
- ✓ Customizable Business Features
- ✓ Unified Communication Platform
- ✓ Flexibility for Remote Teams
- ✓ Improved Scalability
- ✓ Secure & Reliable
- ✓ Video Conferencing Features
- ✓ Improved Customer Service
- ✓ Long Distance Included
- ✓ 24/7 Support

Packages

Designed for all enterprise users

BASIC	STANDARD	PREMIUM	MOBILE APP ONLY
Phone Only, No Voicemail	Phone & Voicemail Included	Voicemail, Texting & App Included	Mobile App with Voicemail Included

MAX UC Mobile App

Features

Calling Features	Basic	Standard	Premium	App Only	Features
Music On Hold	X	X	X	Call Waiting	X
Caller ID With Name	X	X	X	Call Forward	X
Speed Dial, Short Codes, Intercom Codes	X	X	X	3 Way Calling	X
Automatic Call Back/Recall	X	X	X	Do Not Disturb	X
Multiple Call Appearances (waiting, hold, transfer)	X	X	X	Caller ID Number	X
Call Hold/Park/Pickup	X	X	X	Caller ID Name & #	X
Paging/Intercom Features	X	X	X	Caller ID Blocking	X
Shared Line Appearance		X	X	Selective Call Forward	X
End User Web Portal (CommPortal)		X	X	Fixed Call Forwarding	X
Business Call Manager (advanced call, forwarding)		X	X	Selective Call Rejection	X
Receptionist Features (Line State Monitoring, etc.)		X	X	Selective Call Acceptance	X
Voicemail (access via email, web portal, or phone)		X	X	Automatic Redial	X
Do Not Disturb		X	X	Bus. Transfer Feature	X
Contact Management		X	X	Music on Hold	X
Click to Dial			X	Voicemail	X
Desk phone customization, management			X	Voicemail to Email	X
Mobile apps - iPhone, iPad, Android devices			X	Corporate Directory	X
Video Chat			X	Click to Dial	X
Call Jump			X	Desk Phone Customization	X
CRM Integration			X	Desktop Client	X
Mobile App			X	Mobile Apps	X

Popular Models

- **YeaLink T43U**
- **YeaLink T46U**
- **YeaLink T48S**
- **YeaLink W56H**
- **YeaLink W70B**
- **Polycom**