

Our new mobile app and web portal will help you save time and money by managing your account anytime from anywhere. Here is a checklist to put you in control of your account from day one.

To register, you will need an email address and your account number. You can find your account number on your bill or call our customer service team at **(715) 458-5400**.

REGISTER YOUR ACCOUNT IN OUR NEW PAYMENT SYSTEM

You have two options when registering your account: our mobile app or web portal.

ACCESS THE MOBILE APP

- Open up the Apple or Google Play store.
- Search for “MyMosaic” in the app store. Locate the icon on the right.
- Download and Install the MyMosaic app on your mobile device.

ACCESS THE WEB PORTAL

- Visit our support page at experiencemosaic.com/support/apps/mymosaictransition/ and click on the Register button.

Find step-by-step instructions for how to register on our support page at experiencemosaic.com/support/apps/mymosaictransition/.

AUTO PAY SIGN UP

Securely automate your monthly payments. Set it and forget it by signing up for Auto Pay in our new payment system!

Find step-by-step instructions for how to re-register for Auto Pay on our support page at experiencemosaic.com/support/apps/mymosaictransition/.

SET UP NOTIFICATIONS

Stay informed on important account events via email or text messages. Receive the Performance Data you need to make the right decisions about your account.

Find step-by-step instructions for how to manage your contacts and activate notifications on our support page at experiencemosaic.com/support/apps/mymosaictransition/.

ACTIVATE PAPERLESS BILLING

What if you could save some time and a tree at the same time? Activate paperless billing, an eco-friendly way to instantly access your bill.

Find step-by-step instructions for how to activate paperless billing on our support page at experiencemosaic.com/support/apps/mymosaictransition/.

BOOKMARK OUR SUPPORT PAGE

We will be adding new features and information for how to get the most out of your experience on our support page.

Bookmark experiencemosaic.com/support/apps/mymosaictransition/ in your web or mobile internet browser.